Hunter Valley Operations

Community Consultative Committee

Business Papers – November 2026

Materials ahead of meeting of the committee on **Wednesday 4 November 2026**

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1.0 Complaints

Five (5) community complaints have been received during 2026. A summary of all complaints received during 2026 are provided in **Figure 1** and **Table 1**.

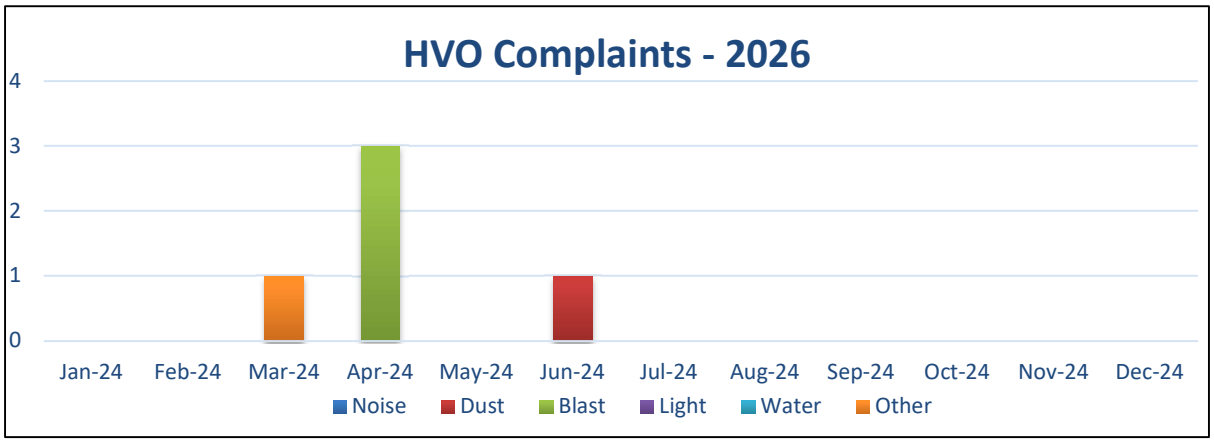


Figure 1: *Summary of 2026 Community Complaints by Type*

Table 1*: Summary of 2026 Community Complaints*

Date	Time	Nature of Complaint	Mode of Complaint	Monitoring Indicates Exceedance	Brief Description and Response
No community complaints received during January					
No community complaints received during February					
5 March	7:33am	Traffic	Community Hotline	N/A	• A member of the community called the Community Complaints Hotline at 7:33am on 5 March 2026 regarding a near miss traffic incident at the intersection of Comleroi Road and Golden Highway at Warkworth on the evening of 4 March 2026 • A site-wide communication has been delivered to all employees and contractors regarding the importance of safe driving practices when driving to and from HVO
10 April	10:43am	Blast	Direct call to HVO E&C Officer	N/A	• A resident of Jerrys Plains called a HVO environment and community officer directly at 10:43am regarding blast noise and vibration experienced at the time of the call • A member of the HVO Environment and Community team communicated that a blast occurred in West Pit at approximately 10:41am. No further meeting or follow up information was requested by the resident • Monitoring data results from the Jerrys Plains Village blast monitor (closest to the resident's house) were below the relevant compliance limits for blast overpressure and vibration
	11:19am	Blast	via HVO Community email	N/A	• A resident of Bridgman contacted HVO via the environment and community email at 11:19am regarding blast noise and vibration experienced at their residence • A member of the HVO environment and community team responded to the resident via email confirming the blast. The resident subsequently replied by email requesting a summary of the blast monitoring results, which were provided • Monitoring data results from the Maison Dieu blast monitor (closest to the residents house) were below the relevant compliance limits for blast overpressure and vibration

Date	Time	Nature of Complaint	Mode of Complaint	Monitoring Indicates Exceedance	Brief Description and Response
	1:21pm	Blast	via NSW EPA Environment Line	N/A	• A resident of Camberwell contacted the NSW EPA via its Environment Line regarding blast noise and vibration experienced at their residence • The NSW EPA emailed HVO at 1:21pm and requested further information regarding the blast, which HVO provided in a report provided on 17 April 2026 • Monitoring data results from the Maison Dieu blast monitor (closest to Camberwell) were below the relevant compliance limits for blast overpressure and vibration
No community complaints were received during May					
22 June	11:44am	Air quality	Community Hotline	N/A	• A resident of Putty Road, Mt Thorley contacted the HVO community complaints hotline regarding poor air quality on 22 June • Respective members of the HVO Environment and Community team undertook an air quality inspection, including review of HVO camera network and real-time monitoring data, as well as contacting the resident to discuss the issue • Rolling 24hr PM_{10} average results (from HVO Knodlers Lane and Masion Dieu monitors) at the time of the complaint were below compliance criterion
No community complaints were received during July					
No community complaints were received during August					
No community complaints were received during September					

2.0 Incidents

Five (5) environmental incidents requiring external reporting under approvals licences and/or reporting in the HVO Annual Environmental Review have occurred to date during 2026. A summary of those incident details are provided in **Figure 2** and **Table 2**.

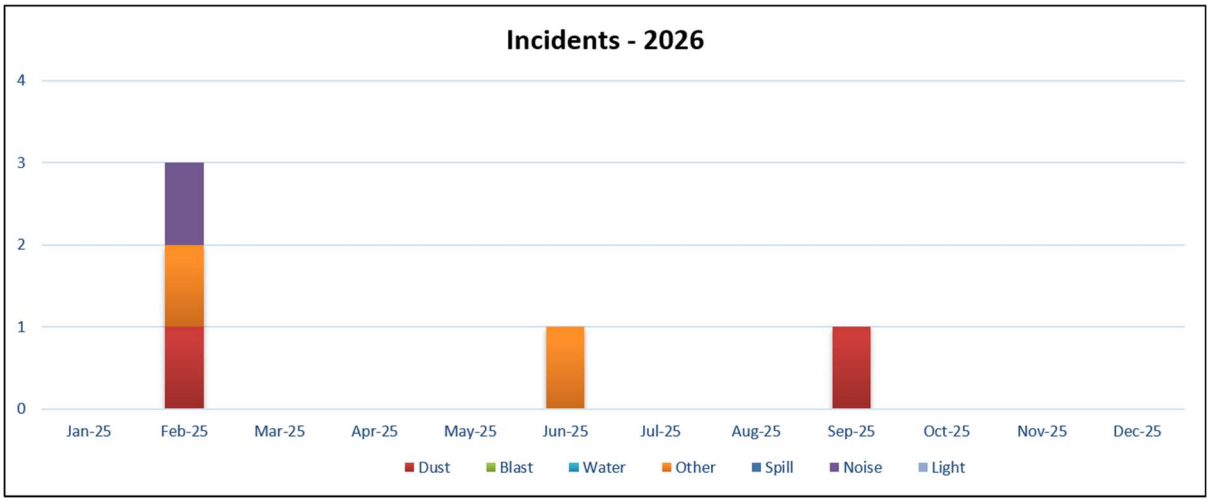


Figure 2: *Summary of 2026 Environmental Incidents by Type*

Table 2*: Summary of 2026 Environmental Incident Details*

Date	Details	Key Actions	Aspect
5/02/2026	**Inadequate Fencing at Aboriginal Heritage site CM-CD1** During an inspection by the Department of Planning, Housing and Infrastructure (DPHI) it was identified that: • signage on the fenced aboriginal heritage site CM-CD1 (AHIMS Site 37-2-1877) had fallen on the ground and were not securely fastened onto the boundary fence • the 20m buffer fencing for CM-CD1 had not yet been erected This was identified as a non-compliance with Schedule 3, Condition 41 of development consent DA 450-10-2003, with the breach recorded, but no further action required at this time	On 12 February the HVO E&C Manager notified the DPHI representative that the signage was updated on 9 February and works to install the buffer fencing were to commence 23 February 2026 20m buffer fencing has now been installed	Aboriginal Cultural Heritage
6/02/2026	**Long Point High Volume Air Sampler Mis-capture** HVO was notified on the 1 December 2025 by the monitoring contractor that the Long Point PM10 High-Volume Air Sampler (HVAS) failed to operate for the full 24-hour monitoring period resulting in a runtime of 0%	It was established that the residual current device (RCD) switch had tripped at the unit. The HVAS unit resumed normal operation for their next scheduled run day The mis-capture was reported to the Department of Planning, Housing and Infrastructure (DPHI) with no further follow up requested	Air quality

18/02/2026	**Attended Noise Monitoring Exceedance at Knodlers Lane (Site NM1B)** During monthly attended noise monitoring by the acoustic consultant at the Knodlers Lane monitoring location, an LAeq of 41dB (including 2dB low frequency penalty) and LA1,1 minute noise measurement of 48 dB was recorded against the noise criterion of 40 dB and 45 dB respectively	The acoustic consultant contacted HVO Dispatch and explained the monitoring result and that the source of the noise was coming from the dozer in Cheshunt Pit 2 The responsible OCE relocated the dozer and haul trucks to a lower dump. In addition, the relocated dozer activities were restricted to first gear. A follow up measurement was undertaken at the same location in accordance with the approved HVO Noise Management Plan and was below the criteria NSW EPA and DPHI were notified of the incident and report provided. No further action required.	Noise
11/06/2026	**Kangaroo Cull Caution Letter** In September 2024, HVO applied for a licence from the National Parks and Wildlife Service (NPWS) (as part of DCCEEW) to reduce kangaroo numbers on HVO buffer properties Each licence is specific to a nominated farm and states an upper limit to the number of kangaroos that can be removed. Following submission of the return sheet in June 2025, the NPWS advised that the number of kangaroos removed had exceeded the approved limit by 13 animals on Comleroi Farm and by 31 animals on Wandewoi. Overall, the total take across all areas did not exceed to total allowable	On 11/6/2026, the DCCEEW issued HVO with a caution letter under the *Biodiversity Conservation Act 2016* for failure to comply with a condition of the licences HVO has developed a Vertebrate Pest Management Plan to mitigate reoccurrence.	Other

14-15 /09/2026	**Attended Noise Monitoring Exceedances at Jerrys Plains East and Jerrys Plains Village** During monthly attended noise monitoring at Jerrys Plains Village and Jerrys Plains East, an LA1,1 minute level of 49dB was recorded at both locations, exceeding the 46dB criterion	The acoustic consultant notified HVO Dispatch of the result and likely noise source. The on-shift OCE reviewed real-time monitoring data and audio recordings to confirm operating conditions and assess compliance with HVO TARP requirements. In response, dozer activities were relocated within West Pit and an offsite inspection identified excavator horn noise as the source. Operators were instructed to minimise horn use where operationally practicable Follow-up monitoring was undertaken in accordance with the approved HVO Noise Management Plan. Results at Jerrys Plains East were below the criterion and compliant; however, Jerrys Plains Village remained above the criterion at 56dB. Additional follow-up monitoring at Jerrys Plains Village on 16 September was below the criterion NSW EPA and DPHI were notified of the incident and a report was provided	Air quality

3.0 Rainfall

A summary of rainfall data recorded at HVO weather stations during 2026 (Jan. 1 – Oct. 11) is provided in **Figure 3** and **Table 3**.

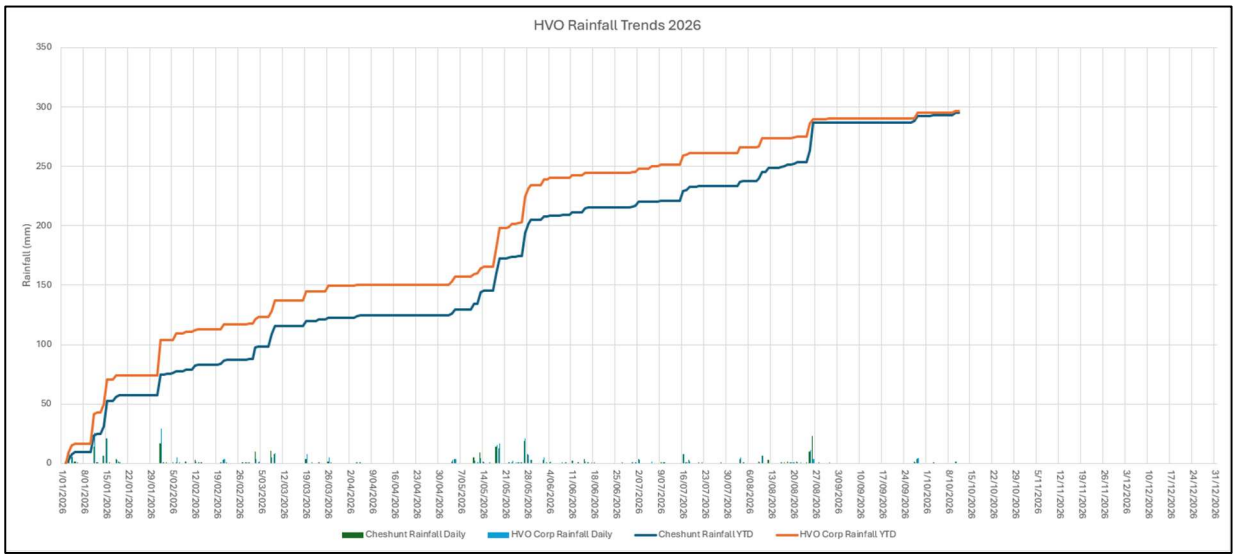


Figure 3: *Summary of 2026 HVO Rainfall Data*

Table 3*: Summary of 2026 HVO Rainfall Data (1 January – 11 October)*

Month	Monthly Total Rainfall (mm)	
	Cheshunt	HVO Corporate
Jan-26	57.6	74.2
Feb-26	29.8	42.8
Mar-26	35.2	32.8
Apr-26	1.8	0.8
May-26	80.4	83.4
Jun-26	11.6	11.4
Jul-26	17.2	15.6
Aug-26	53.2	29.2
Sep-26	5.2	4.8
Oct-26	2.8	1.8
Nov-26	-	-
Dec-26	-	-
Total	**295.0**	**296.8**

4.0 Community Sponsorship and Events

Community consultation and engagement activities undertaken during since last meeting (September 2026) have included:

Community Grants (on-going)

Round 2 of HVO community grants closed on 30 September.

Currently under assessment with announce soon

5.0 Environmental Monitoring Documents

Monthly summaries of environmental monitoring uploaded to the HVO website since the last meeting (https://www.hvo.com.au/documents) include:

- Hunter Valley Operations Environment Protection Licence 640 Monitoring Data – June 2026
- Hunter Valley Operations Environment Protection Licence 640 Monitoring Data – July 2026
- Hunter Valley Operations Monthly Environmental Monitoring Report – June 2026
- Hunter Valley Operations Monthly Environmental Monitoring Report – July 2026

6.0 Environmental and Related Documents

Environmental documents uploaded to the HVO website since the last meeting (https://www.hvo.com.au/documents) include:

- Hunter Valley Operations Community Complaints Register – up till September 2026
- Hunter Valley Operations Community Consultative Committee Minutes – May 2026
- Hunter Valley Operations Community Consultative Committee Agenda – September 2026
- Hunter Valley Operations Community Consultative Committee Business Papers – September 2026